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hc1 Unveils Innovative Operational Excellence Healthcare Solutions

AI-driven technology helps laboratories optimize efficiency, quality and cost

Indianapolis, IN, April 8, 2025 — [hc1](#) introduced today its suite of Operational Excellence solutions, setting a new standard for laboratory efficiency and performance. By transforming lab data into actionable insights and automating workflows, hc1 Operational Excellence empowers health systems and commercial labs to reduce actual costs, increase efficiency and elevate diagnostic quality and service throughout a patient's care journey, positioning the lab as a strategic asset in healthcare.

Clinical laboratories are experiencing rising costs, labor shortages, and increased quality and speed demands. Understanding that resources are increasingly scarce, hc1 solutions incorporate proprietary machine learning and AI-driven technology to deliver predictive insights, optimize resource allocation, and enable labs to operate at their highest potential. hc1 is committed to aligning its solutions with customer success by guaranteeing measurable results that drive operational excellence and significant cost savings for the lab, all while improving patient diagnostic care.

"Clinical labs face intense pressure to reduce costs, but quality suffers in these cost-cutting exercises—hc1 Operational Excellence delivers on improved quality, increased efficiencies and reduced costs simultaneously," said hc1 CEO, Founder, and Chairman Bradley Bostic. "By integrating deep industry expertise, proven playbooks and artificial intelligence, hc1 ensures that our clients deliver higher-quality diagnostics with fewer resources while strengthening financial performance."

hc1's Operational Excellence solutions address strategic and operational needs, helping lab leaders navigate complex financial, staffing and supply chain challenges. At the suite's core is the hc1 Lab Insights Platform™, which analyzes real-time data to uncover inefficiencies, predict staffing needs and guide reference testing decisions. Advanced workflow automation further streamlines operations, reducing manual workload and enabling teams to focus on higher-value tasks.

"Partnering with hc1 has...helped us to achieve significant clinical and financial improvements in the lab," said Luis Forero, former Assistant Vice President, Supply Chain at Rush University Medical Center. "We value hc1 for their real-time market insight, lab sourcing expertise and unbiased assessment of how to improve outcomes for long-term success. We are also exploring options to expand our relationship with additional hc1 specialties. We are very pleased with the results achieved."

hc1's proven process includes a comprehensive assessment to uncover opportunities for improvement, a detailed proposal with actionable recommendations, and activation of hc1's proprietary technology and playbooks. With hc1's Operational Excellence solutions, healthcare organizations can unlock their labs' full potential, turning them into powerful engines of efficiency, cost savings, and improved patient outcomes.

As healthcare evolves, labs must embrace innovation to remain competitive and resilient. Visit [here](#) to learn more about how hc1 is redefining laboratory operations.

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About hc1

hc1 unlocks the vast potential of actionable lab data to improve patient care and boost the financial performance of the healthcare system. By partnering with hc1, health systems gain profitable new growth and improve patient outcomes. Our solutions use advanced data management, analytics, and workflow automation powered by AI to uncover actionable insights and hidden risk signals, delivering innovation, operational and clinical excellence, and revenue growth across the entire care continuum. With over a decade of experience and thousands of health systems and labs leveraging our technology and consultative services to care for nearly 100 million patients, we provide the expertise needed to unlock the strategic value of your lab data, improving patient outcomes and boosting financial performance. Healthcare Progress Starts Here.™ With hc1. Learn more about our proven approach at www.hc1.com.